



BE MY GUEST TICKETS

REGISTRATION & CREDENTIALS

Exhibitor Badges

Trade Credentials

Be My Guest Tickets

Will Call Process

Registration FAQ's

Be My Guest FAQ's

How do we order tickets?

Please use the link that was sent in the newsletter.

Do we get free tickets with our space?

No. MRAA Marine Industry Certified Dealers get 50 comp tickets for being a certified dealer.

How much are they?

E-tickets are 50% off the general admission show ticket, hard stock tickets are not available.

Do we have to leave a deposit?

Yes. The card that is used for the deposit is saved and charged after the show for tickets scanned minus the deposit.

How much is the deposit? Is it refundable?

The deposit is \$50 and non-refundable. It is applied to your balance.

Can I use an American Express to leave a deposit/pay for my tickets?

No. We do not accept American Express. We accept Visa, MasterCard and Discover.

What if I want to buy less than 10 tickets? Do I still have to leave a deposit?

If you want to buy less than 10 tickets, you can without leaving a deposit. You pay for them outright and they are not refundable if they are not used.

What if we order 25 tickets but only use 5?

You only get charged for what is scanned at the gate.

Do I get charged for all the tickets ordered?

No. You only get charged for what is scanned at the gate.

Why can't we pay by check?

Your credit card we have on file is automatically charged after the show.

Can my dealers order tickets too?

Yes, they receive their own link to order tickets. They must be registered as a co-exhibitor.

Can they be switched for someone else to use?

Once an electronic Be My Guest Ticket is sent it cannot be sent to someone else. If a will call ticket has been entered but NOT picked up, you can change the name.

Are the tickets good for any day?

Yes, tickets are good for any one day of the show.

Can I use one ticket all weekend (multiuse)?

No, tickets are valid for one day only and cannot be resold.

Do I receive the e-tickets or are they sent directly to my customers?

No, they are sent directly to your customer.



BE MY GUEST TICKETS, CONTINUED

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If I add an e-ticket customization for my first order, if I order more tickets, do I have to add the customization again?

No. Once you add a customization to your initial order, it will automatically be added to any additional orders.

Can I send multiple tickets to one person?

Yes. When sending e-tickets and will call tickets you are prompted for the number of tickets to send to your customer. The maximum amount to send is 20 at a time.

Can e-tickets be sent throughout the show?

Yes, the site is live.

How does my customer know who is sending them the e-ticket?

Your company name is in the email that contains the e-tickets as well as on the e-tickets themselves.

Do you have to print the e-tickets?

No. The tickets can be scanned from a mobile device.

Can the e-tickets be resent if the customer cannot find the email?

Yes, please contact the Registration Department or the Show Administrator.

Did you get rid of Will Call?

No. We have automated Will Call for efficiency.

Can Will Call tickets be left throughout the show

Yes, the site is live.

Do I have to input an email address to leave Will Call tickets?

No. If you do input an email address your customer will receive an email informing them you have left them tickets, where to pick up their tickets and links to the shows' website.

Am I able to leave Will Call tickets in bulk for pick up?

Yes. If you would like to leave your will call list open- In the **First** and **Last name** fields type in Open Will Call and add 1 ticket. When your customer arrives, we will input first and last name, number of tickets and an email address so you can follow up with them after the show. See example below.

28)	Company:	First Name:	Last Name:	Email Address:	Ticket Qty:	Email/Save
<input type="checkbox"/>		Open	Will Call		1	Saved 10/24/2019

Can I receive a report of tickets used at the show?

Yes. You can request a spreadsheet that will tell you the type of ticket redeemed, when it was redeemed and the redemption cost.